



Invisalign Smile Consultation tool. **Patient Quick Start Guide.**

Given the disruption caused by the COVID-19 pandemic and Government guidelines regarding patient mobility and dental practice closures for public health and safety reasons, we are introducing Smile Consult platform.

Consults can only be performed with existing Invisalign patients.



Before you start

Download Zoom

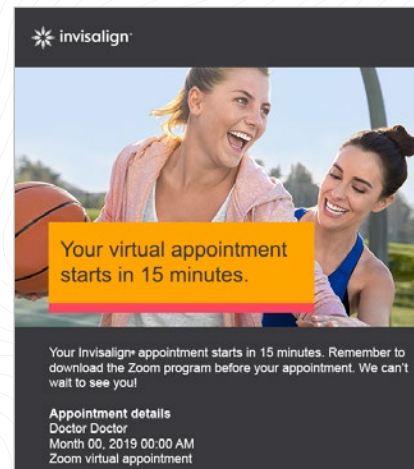
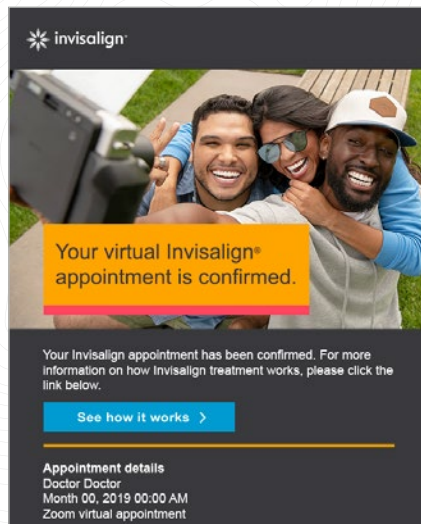
<https://invisalign.zoom.us/download> or search app store under “Zoom cloud meetings”

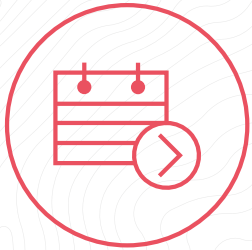
Please help your Doctor by giving them permission to contact you by email and SMS for virtual consultation



Starting your consultation

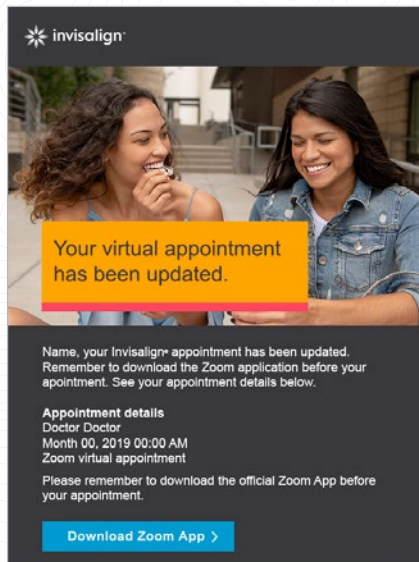
- > You will get an email from the doctor confirming your appointment
- > You will also get a reminder email 15 minutes before the consultation starts
- > Zoom will start
Choose computer or phone audio (computer preferred)
- > Click on the link in the confirmation or reminder email to start
- > For more info on Zoom, go to: <https://zoom.us/resources>





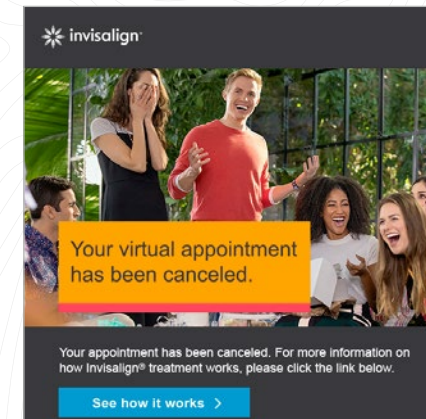
Rescheduling

- **Just contact your doctor by email**
(Which will be in the confirmation email)
- **You will get an email confirming your new appointment**



Cancelling

- **Just contact your doctor by email**
(Which will be in the confirmation email)
- **You will then get an email confirming your cancellation**



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Any questions?

Talk to your Invisalign Doctor

Please note:

Given the disruption caused by the COVID-19 pandemic and Government guidelines regarding patient mobility and dental practice closures for public health and safety reasons, we are introducing Smile Consult platform.

Consults can only be performed with existing Invisalign patients.

In line with the EMEA regulations, minors cannot participate in Smile Consult sessions.

We recognise that this capability still needs some fine-tuning and localisation, which we will tackle within the next weeks.

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